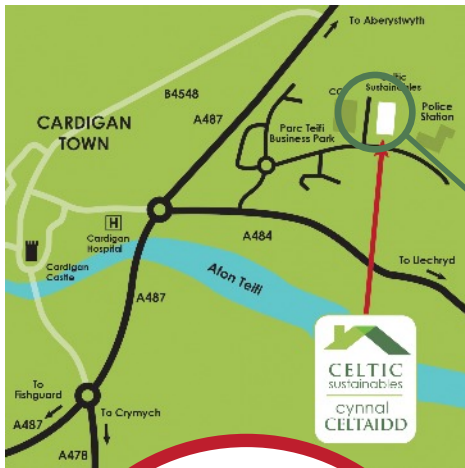


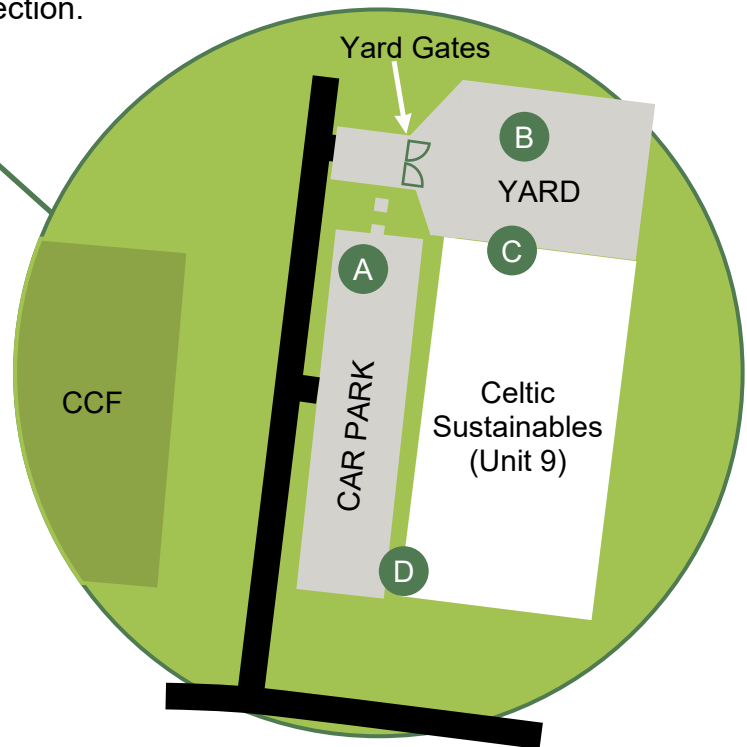
Collection Procedure

to ensure a safe and socially distanced transaction during COVID-19

ALL COLLECTIONS MUST be pre-ordered, pre-paid and at an agreed time



This allows our warehouse team to pick the items in time for your arrival and helps ensure a socially distanced collection.



PLEASE BE AWARE:

the yard is a busy working environment with forklifts operating and courier vans and lorries arriving throughout the day.

- A Paint, Insulation and all non-lime products:** When you enter the Car Park, please turn left and park at point A. Walk, via the footpath at the end of the parking area, through the Yard Gates and to point C (roller door) and report to a member of staff.
- B Lime products:** Turn right at the end of the road and drive through the Yard Gates. Park at the top of the Yard (B). Report to a member of staff at point C (roller door).
- C Roller Door:** Please maintain a distance of 2m at all times during your collection. We cannot help with loading items onto vehicles, however for multiple non-lime products we can wheel them to the Yard Gates to avoid multiple trips from point A to C. Lime items will be pre-picked for you and ready for self-loading in the yard.
- D Shop Door:** Colour cards can be collected from the A-frame outside the former shop door. The shop is closed. The shop door is locked.

Local Free Delivery: While our shop is shut we are happy to give free delivery for paint and some other products to SA postcodes. Please order via celticsustainables.co.uk

Pre-arranged collections are between 14:30 and 16:30 Monday to Friday

If you need to re-arrange your pre-agreed collection time or day please contact the (home working) office team between 9am and 3pm Monday to Friday on

01239 777009

